Chief Technology Officer (CTO)

Location: Hybrid in Allentown, PA and surrounding areas

Company: IntegraONE

Job Type: Full-Time | Executive Leadership

About IntegraONE:

IntegraONE is a privately owned information technology solutions provider with a 35-year legacy of delivering trusted, cutting-edge IT services. Our enduring success is built on strong partnerships, deep technical expertise, and a commitment to excellence. Headquartered in Pennsylvania and operating from five regional locations, we empower organizations to achieve their business goals through secure, reliable, and transformative technology solutions. As we look toward the future, IntegraONE is embracing a bold vision of growth, innovation, and organizational agility.

Position Overview:

IntegraONE is seeking a dynamic and visionary Chief Technology Officer (CTO) to lead and transform our Services Organization. Reporting directly to the President, the CTO will drive the strategic direction and operational excellence of all technical practice areas, including Security, Networking, Service Operations, Compute and Storage, and Managed Services.

The ideal candidate will have a proven track record in IT services leadership, a strong grasp of current and emerging technologies, and the ability to break down silos to build a collaborative, agile, and innovative technical culture. This is a critical executive role responsible for shaping the future of our technical delivery capabilities and ensuring we remain at the forefront of technology solutions.

Key Responsibilities:

- Drive the **transformation** of IntegraONE's Technical Services Organization into a highperforming, integrated team focused on innovation, efficiency, and client success.
- Lead and mentor practice area managers to develop cross-functional collaboration, shared goals, and a unified strategic direction.
- Create and champion a **future-forward technology roadmap**, incorporating cloud strategies, cybersecurity, and Al-readiness.
- Champion a culture of **continuous learning, innovation, and technical excellence** that attracts and retains top industry talent.
- Ensure delivery of exceptional customer experience at all levels of the organization and with focus on prioritizing positive customer outcomes.
- Translate business goals into **actionable technical strategies** that support scalability, modernization, and service innovation.
- **Evaluate and adopt emerging technologies** that can unlock new revenue streams and elevate client outcomes.
- Establish robust operational frameworks and standards for delivering consistent, highquality services across all technical domains.
- Provide strategic leadership on matters of technology transformation, infrastructure and process modernization, and long-term technology trends.
- Lead and oversee all technical practice area managers across Security, Networking, Service Operations, Compute and Storage, and Managed Services.

Qualifications:

- Proven executive leadership experience within the IT services or Managed Services industry.
- Demonstrated success in leading multi-disciplinary technical teams in large-scale organizational or transformation initiatives.
- Track record of driving organizational transformation and breaking down operational silos.
- Deep understanding of IT infrastructure, security practices, and cloud-based services.
- Excellent leadership, communication, and strategic planning skills.
- Strong business acumen with a customer-centric mindset.
- Min 15 years of experience in IT with 10 years in a leadership role

Why Join IntegraONE?

- Join a well-established, trusted IT partner with 35 years of proven success.
- Be part of a collaborative and values-driven leadership team.
- Shape the future of technology services for businesses across Pennsylvania and surrounding regions.
- Enjoy a flexible work environment and strong commitment to employee development and well-being.

To Apply:

Please submit your resume and a cover letter outlining your relevant experience and vision for this role to <u>careers@integraone.com</u>.

Company Description

About IntegraONE

IntegraONE is looking for a talented team member who has a passion for technology and digital transformation. At IntegraONE, we believe companies and educational institutions that put technology at the center of their business win. This philosophy drives our passion for building better solutions from edge-to-cloud, that empower organizations to be secure, collaborative, and data-driven. As a premier technology solutions provider, IntegraONE has some of the highest credentialed engineers in the country, and a fantastic community built on trust, respect, and support. We know the work we do helps organizations of all sizes and industries to burst through barriers and deliver an exceptional customer experience. IntegraONE has offices in Allentown, Philadelphia, Harrisburg, Wilkes-Barre, and Pittsburgh

Equal Opportunity Employer

IntegraONE is an equal-opportunity employer. All employment-related decisions and practices are free from unlawful discrimination. IntegraONE makes all hiring decisions.

IntegraONE is an employee-centric company with a fantastic culture, excellent benefits and an excellent reputation in the IT industry.