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**Jubel Caudill
Senior Systems and
Network Administrator
Colgate University**

Colgate University Implements Campus- wide Network Access Control System with help from integraONE



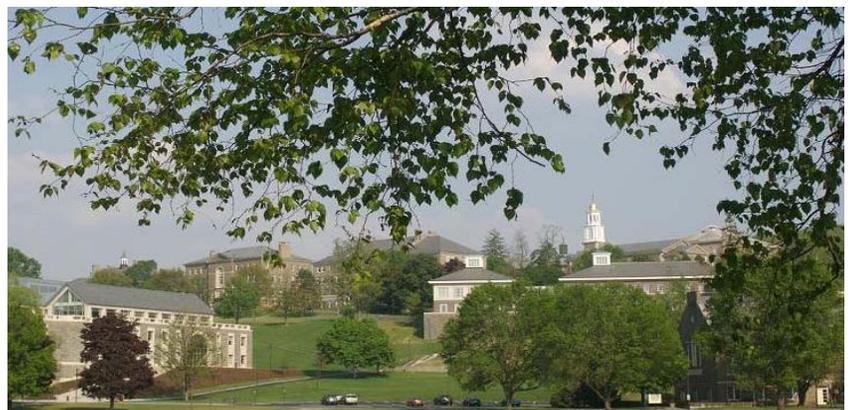
Colgate University is a nationally recognized liberal arts college located in the town of Hamilton in Central New York state. Colgate’s picturesque campus is home to approximately 2,900 students and 263 full-time faculty members. The University offers 51 programs of undergraduate study and prepares its students for successful entry to prestigious graduate schools such as Columbia, Harvard and Cornell.

As a leader in liberal arts education, Colgate strives to provide a dynamic learning environment that fosters intellectual growth and exploration. In keeping with that purpose, Colgate must continue to provide current, flexible and accessible technology options that support and encourage academic excellence in a secure environment. University IT staff are constantly monitoring, upgrading and expanding the campus technical resources.

Technology Needs

A growing concern within the Colgate IT department was how to maintain security on their large student and staff network while also systematically controlling the required update process on an ever increasing number of student computers.

The existing campus solution was dated and Jubel Caudill, senior systems and network administrator for the University, knew it was time to research more flexible and powerful options.





The Solution - Bradford Networks' Campus Manager

David Gregory, chief information officer for the University, conducted some research and contacted some other liberal arts colleges to find out what was working for other schools. The answer was a solution by Bradford Networks called Campus Manager, a Network Access Control (NAC) product that would protect Colgate's network, provide visibility and offer management tools for running required updates.

integraONE, a Bradford Networks partner, was chosen to implement the NAC and provide support through the student move-in process. "Campus Manager is very powerful and complex," says Caudill. "We certainly couldn't have set it up without integraONE's team. What a great resource to have!"

Ongoing Support and Communication

integraONE engineers prepared a scope of work to prepare the Colgate team for the implementation process. Campus manager needed to be integrated into the new campus wireless internet application, and it needed to be running smoothly before students returned to campus for the Fall semester. integraONE engineers traveled to Colgate to ensure all elements of the project were personalized to the needs of the University and to prepare for a seamless process.

Once on-site for the installation, integraONE completed the set-up of the NAC, assisted with the wireless integration and provided knowledge transfer to the Colgate staff. One engineer also remained on campus through the student move-in and first days of classes to assist at the help desk and provide support for the application.

"I was very satisfied with all of the integraONE staff," Caudill noted. "Everyone was very responsive and did everything they could to make sure we were on track, whether they were on-site or somewhere else. I knew help was always just a phone call away."



A Successful Outcome

The University is now bustling with activity and the engaging educational environment everyone strives to maintain is filled with busy staff and students. Campus Manager is installed on all student computers so routine scans and updates can be automatically performed without interrupting student work, and most importantly, the Colgate network is protected.

"I feel good about the investment we made in this product and the services of integraONE," stated Caudill. "This is a great solution, from a network

administrator's viewpoint, and the integraONE staff was indispensable. They were very professional and helpful throughout the whole project."